



Certificate of Express Mailing

"Express Mail" Mailing Label Number: EV751714288US

Date of Deposit: 03/08/2006

Ref: Case Docket No.: P3253C1

Application of: Yuri Shtivelman et al.

Serial Number: 09/903,022

Filing Date: 07/10/2001

Title of Case: Apparatus and Methods Enhancing Call Routing to and Within Call Centers

I hereby certify that the attached papers are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and addressed to the Commissioner for Patents, Alexandria, VA 22313-1450.

1. Response B.
2. RCE Transmittal.
3. Duplicate RCE Transmittal.
4. Check for fees in the amount of \$790.
5. Certificate of express mailing.
6. Postcard listing contents.

Patricia Lambuth

(Typed or printed name of person mailing paper or fee)

(Signature of person mailing papers or fee)